

ETI Product Support – June 2007

ETI Product Release Summary

Within the last year, ETI has announced the release of the following products:

- ETI Solution® Release 6.0.0
- ETI Impact Analyst Release 6.0.0
- ETI Solution® Release 5.3.0
- ETI Impact Analyst Release 5.3.0
- ETI Data System Library for COBOL/DB2 DA 6.0
- ETI Data System Library for COBOL/File System DA 6.0
- ETI Data System Library for C/Oracle DA 6.0
- ETI Data System Library for C/XML DA 6.0
- ETI Data System Library for JAVA/File System DA 4.3
- ETI Data System Library for JAVA/XML DA 4.3
- ETI High Performance Connector for Teradata Destination 1.0
- ETI High Performance Connector for Oracle Destination 1.2
- ETI High Performance Connector for DB2 Destination 1.0

In accordance with the ETI Product Support Policy, ETI is announcing the end of support for the following products as of June 1, 2007 and customers will have a six-month period in which to move to a supported release:

- ETI Solution® Release 5.2.x
- ETI Impact Analyst 5.2.x
- ETI Data System Library for C/DB2 4.1
- ETI Data System Library for C/Oracle DA 4.2
- ETI Data System Library for COBOL/DB2 DA 4.1
- ETI Data System Library for COBOL/File System DA 4.1

Furthermore, ETI Solution 6.0.0 drops support for the following platform operating systems:

- AIX 5.1
- Solaris 2.8
- Windows NT
- Windows 2000 Server

ETI Product Support Policy

Like all software companies we would like to see our customers move to our newest products as soon as possible, so that they can start realizing the benefits right away. We also understand, however, that such transitions take time and project schedules often make it difficult to upgrade immediately.

All ETI™ products have a version number that consists of three numbers separated by periods in the format **x.y.z** (for example, ETI Solution® **6.0.0**). Based upon that number format, the following summarizes our support policy:

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- **To allow our customers adequate time to upgrade, it is our policy to continue support for two significant releases of any given product. A significant release is defined as any release with a change in the first two digits of the version number. Changes to the third number in our version number scheme are considered minor and do not impact our support policy in any way.**
- **Additionally, any product that moves into a “non-support” status will have a six-month grace period during which we will continue to provide standard support to assist customers in upgrading to a supported version.**

In addition, ETI reserves the right to discontinue support for any of its products that rely on a 3rd party product release that is no longer supported by its vendor. For instance, ETI Solution is built upon the Versant Object Oriented Database and is therefore tied to the releases and platforms supported by Versant.

ETI will continue to provide standard support after the announcement of the discontinued products for a six-month period to allow our customers time to upgrade to the latest release. After the six-month grace period has expired, ETI can support you with any issues or problems on a time and materials basis. Review the support tables below for details on the support and grace periods on a per-product basis.

Please contact the AnswerLine for additional information:

In North America (ETI's headquarters)
E-mail answerline@eti.com
AnswerLine 1-800-856-0416

In Europe
E-mail answerline-europe@eti.com
AnswerLine +44(0)118-977-9811

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ETI Data System Library and ETI Accelerator Support Tables

The version numbers in previous releases of the **ETI Data System Libraries** (DSLs) did not follow the same numbering scheme that is in use today. As such, the table below amends the product support policy described earlier. The table describes which releases of a given DSL are supported, which are no longer supported, and which are exceptions to the standard support policy.

ETI Accelerator for COBOL/MQSeries

Version	Status	Grace Period	Comments
4.2.x DA	Supported		
4.1.x DA	Supported		

ETI Accelerator for Parallel Processing

Version	Status	Grace Period	Comments
4.1.x DA	Supported		

ETI Accelerator for Siebel

Version	Status	Grace Period	Comments
4.1.x DA	Supported		

ETI Data System Library for C/DB2

Version	Status	Grace Period	Comments
4.3.x DA	Supported		
4.2.x DA	Supported		
4.1.x DA	Not Supported	June 1, 2007 - January 1, 2008	

ETI Data System Library for C/File System

Version	Status	Grace Period	Comments
4.3.x DA	Supported		
1.1.5	Supported		
1.0.0 – 1.1.1	Not Supported	Expired February 1, 2000	

ETI Data System Library for C/INFORMIX

Version	Status	Grace Period	Comments
1.0.1 – 1.1.x	Supported		
1.0.0	Not Supported	Expired February 1, 2000	

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ETI Data System Library for C/Microsoft SQL Server

Version	Status	Grace Period	Comments
4.3.x	Supported		
4.1.x	Supported		
4.0.x	Not Supported	June 1, 2007 - January 1, 2008	

ETI Data System Library for C/ORACLE

Version	Status	Grace Period	Comments
6.0.x DA	Supported		
4.2.x DA	Supported		
4.1.x DA	Not Supported	June 1, 2007 - January 1, 2008	
4.0.x DA	Not Supported	Expired February 1, 2003	
1.2.3 – 1.2.6	Not Supported	Expired August 1, 2004	
1.1.x – 1.2.2	Not Supported	Expired February 1, 2000	

ETI Data System Library for C/SYBASE

Version	Status	Grace Period	Comments
1.2.2 – 1.2.4	Supported		
1.1.x – 1.2.1	Not Supported	Expired February 1, 2000	

ETI Data System Library for C/Teradata

Version	Status	Grace Period	Comments
1.0.2 – 1.0.6	Supported		
1.0.0	Not Supported	Expired February 1, 2000	

ETI Data System Library for C/XML

Version	Status	Grace Period	Comments
6.0.x	Supported		
4.3.x	Supported		

ETI Data System Library for COBOL/DB2

Version	Status	Grace Period	Comments
6.0.x DA	Supported		
4.2.x DA	Supported		
4.1.x DA	Not Supported	June 1, 2007 - January 1, 2008	
4.0.x DA	Not Supported	Expired November 1, 2003	
1.2.x	Not Supported	Expired August 1, 2004	
1.0.x – 1.1.x	Not Supported	Expired February 1, 2000	

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ETI Data System Library for COBOL/File System

Version	Status	Grace Period	Comments
6.0.x DA	Supported		
4.2.x DA	Supported		
4.1.x DA	Not Supported	June 1, 2007 - January 1, 2008	
4.0.x DA	Not Supported	Expired February 1, 2003	
2.2.3 – 2.2.5	Not Supported	Expired August 1, 2004	
1.0.x – 2.2.2	Not Supported	Expired February 1, 2000	

ETI Data System Library for COBOL/IMS

Version	Status	Grace Period	Comments
2.1.3 – 2.1.6	Supported		
1.0.x – 2.1.2	Not Supported	Expired February 1, 2000	

ETI Data System Library for COBOL/Teradata

Version	Status	Grace Period	Comments
2.0.2 – 3.0.x	Supported		

ETI Data System Library for JAVA/File System DA

Version	Status	Grace Period	Comments
4.3.x	Supported		

ETI Data System Library for JAVA/XML DA

Version	Status	Grace Period	Comments
4.3.x	Supported		

ETI Data System Library for MDX

Version	Status	Grace Period	Comments
2.0.3	Supported		
1.0.x – 2.0.1	Not Supported	Expired February 1, 2000	

ETI Data System Library for SAP R/3

Product	Version	Status	Grace Period	Comments
	2.1.0	Supported		

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Suite				
sapr3	2.1.0			
idoc	2.0.1			
di	2.0.1			
dmi	1.0.1			
bw	1.0.0			
ale	2.0.0			
Product Suite	2.0.1	Supported		
sapr3	2.0.1			
idoc	2.0.1			
di	2.0.1			
dmi	1.0.0			
ale	2.0.0			
Product Suite	1.3.4 and prior	Not Supported	Expired August 1, 2000	

Note: SAP is no longer supporting Release 3.0 C-H; therefore, ETI is also no longer supporting those releases of SAP.

ETI Data System Library for Teradata Utilities

Version	Status	Grace Period	Comments
4.3.x DA	Supported		

ETI Data System Library for SQL/Teradata

Version	Status	Grace Period	Comments
4.3.x DA	Supported		
4.2.x DA	Supported		
4.1.x DA	Not Supported	Expired 6/1/2005	

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ETI High Performance Connector Support Tables

The following is a chart representing the supported and non-supported releases for the ETI High Performance Connectors.

ETI High Performance Connector for Custom Source

Version	Status	Grace Period	Comments
1.0	Supported		

ETI High Performance Connector for DB2 Destination

Version	Status	Grace Period	Comments
1.0	Supported		

ETI High Performance Connector for Oracle Destination

Version	Status	Grace Period	Comments
1.2	Supported		

ETI High Performance Connector for Teradata Source

Version	Status	Grace Period	Comments
1.1	Supported		

ETI High Performance Connector for Teradata Destination

Version	Status	Grace Period	Comments
1.0	Supported		

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ETI Solution and ETI•EXTRACT Support Tables

The following is a chart representing the supported and non-supported releases for ETI•EXTRACT®, ETI Solution®, and related add-on products.

ETI Solution®

Version	Status	Grace Period	Comments
6.0.x	Supported		
5.3.x	Supported		
5.2.x	Not Supported	June 1, 2007 - January 1, 2008	
5.1.x	Not Supported	December 1, 2006 – May 1, 2007	
5.0.x	Not Supported	Expired February 1, 2005	

ETI Impact Analyst

Version	Status	Grace Period	Comments
6.0.x	Supported		
5.3.x	Supported		
5.2.x	Not Supported	June 1, 2007 - January 1, 2008	
5.1.x	Not Supported	November 1, 2006 – April 1, 2007	
5.0.x	Not Supported	Expired February 1, 2005	
4.2.x	Not Supported	Expired May 1, 2004	
4.1.1	Not Supported	Expired February 1, 2003	
1.0.0 – 4.1.0	Not Supported	Expired July 1, 2001	4.1.0 was a limited release which is no longer supported with the release of 4.1.1

ETI Meta Scheduler

Version	Status	Grace Period	Comments
4.2.x	Supported		
4.1.0	Not Supported	Expired May 1, 2004	<Exception to support policy>
4.0.0	Not Supported	Expired August 1, 2003	

ETI•EXTRACT®

Version	Status	Grace Period	Comments
4.2.x	Not Supported	Expired May 1, 2004	
4.1.x	Not Supported	Expired February 1, 2003	
1.0 – 4.0.x	Not Supported	Expired July 1, 2001	

ETI, Evolutionary Technologies International, the ETI logo, MetaStore, SuccessFirst, AnswerLink, Dialogue Coach, ETI Solution, ETI Data Profiler, ETI Data Cleanser, ETI Change Data Capture, ETI Data Monitor, ETI Built-to-Order, ETI Integration Center and ETI iSpec are trademarks or registered trademarks of Evolutionary Technologies International, Inc. Software and/or information encodings included in ETI Solution are subject to the following U.S. Patent: 6,523,172. All other company and product names may be trademarks or registered trademarks of their respective owners. © 2007 Evolutionary Technologies International, Inc.